

Business Continuity and IP Business Trunking

Upgrade Your Communications with IP Business Trunking

Using the breakthrough technology of Voice Over Internet Protocol (VoIP) over Revere Systems' state-of-the-art network, you can efficiently use one intelligent connection for all of your voice and data communications needs. IP Business Trunking is available as digital trunks or ISDN-PRI lines and is compatible with your existing phone system, or provides connections to select IP PBX phone equipment.

What is VoIP?

VoIP allows Small and Medium Business (SMB) owners to take control of their company's voice and data costs and solve many of the problems they face with their current phone system. The single VoIP connection will provide you with:

- High quality, reliable phone service.
- Dynamic bandwidth allocation.
- A suite of advanced features easily managed online.

Real Business Benefits

- Revere Systems delivers a high-quality, secure, reliable solution over its private, managed network.
- With a single connection for all of your communication needs, we can reduce the amount you spend each month on separate connections.
- Revere provides predictable operating expenses for your peace-of-mind.
- Control calling features such as voicemail, call forwarding, sim-ring, call reject and more, online from any web browser through CommPortal.

Dynamic Bandwidth Allocation

With Revere Systems, voice and data are carried over a single circuit with part used for data and the other for voice. Because the data capacity needs continually fluctuate, we dynamically allocate bandwidth on the circuit to adjust for heavy data demands. When your voice traffic is low, the circuit allots most of the bandwidth to data traffic. Once a call is placed, voice traffic gets priority, and the circuit will dynamically allocate more bandwidth to voice to ensure call quality.

Business Continuity

How would your business be affected if your communications assets failed? According to a study by the Hartford Financial Services Group, 43% of businesses that experience a disaster have no emergency plan, and never reopen. Your business needs a Business Continuity Plan.

If you house your phone system at your premises through a Private Branch Exchange (PBX), a localized event (power outage, connection cut, weather event, etc.) can render the PBX incapacitated.

Hosted PBX from Revere Systems helps you plan Business Continuity more effectively. With hosted PBX, all call processing and intelligence resides in the Revere network, not on your business site. In the event of a localized outage, hosted PBX continues to operate and process calls.

In an outage, the failure is instantly recognized by the hosted PBX platform and calls are re-routed immediately to alternate numbers or to a separate facility. A web portal allows individual DIDs to be controlled for contingency plan routing.

Implementing a Business Continuity solution requires proper design and equipment selection to ensure maximum benefit. In addition to hosted PBX, Revere offers a full range of consulting and design services and products to maximize your protection against the unexpected.